



Australian Aged Care Reforms Summary

- ◇ The Aged Care Bill 2024 will become Law as the Aged Care Act from 1st July 2025.
- ◇ The Aged Care Act will underpin changes to the Home Care Packages Program, the Commonwealth Home Support Program and the Transitional Care Program.
- ◇ The Home Care Packages Program and Transitional Care Program will transition to Support at Home from 1st July 2025.
- ◇ The Commonwealth Home Support Program will transition to Support at Home no earlier than 1st July 2027.
- ◇ The Commonwealth Home Support Program will implement changes to align with Support at Home from 1st July 2025.
- ◇ SMS already contains the functionality required to be compliant with Home Care Packages and the Commonwealth Home Support Program.



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CHSP Updates

- ◇ SMS already contains the functionality required to be compliant with many different funding programs and we will continue to enhance SMS to remain compliant with CHSP and DEX according to the new Aged Care Act.
- ◇ We are focused on providing efficiency and interoperability through our development and government API's as they are released to reduce administration and data entry time.
- ◇ The team is regularly reviewing the Department and Data Exchange updates regarding the 2025-2027 Grant extension, changes to CHSP and proposed DEX changes for technical details so we can continue our system design and development work up to date.

The latest provider update posted 10th January 2025 stated “We will continue to work with providers to understand challenges in implementing the DEX reporting changes. We will provide more information on the technical changes in early 2025.”

- ◇ On 10/01/2025 the DEX Helpdesk confirmed by direct email the following :

“Discussions on the proposed changes for CHSP within the Data Exchange (DEX) are ongoing and have not been finalised yet. At this stage, no implementation date has been set. Both the Department of Health and Ageing and DEX will provide an update closer to finishing discussions.”



Australian Aged Care Reforms CHSP changes from July 2025

- ◇ The structure of the CHSP service catalogue is changing.
- ◇ The names of many service types and services are changing.
- ◇ Reporting the client My Aged Care ID will be required.
- ◇ Additional reporting fields:
 - ⇒ No shows/cancellations (cancelled within 24hrs).
 - ⇒ Reporting if a volunteer or subcontractor delivered the service.
 - ⇒ Transport services: trip distance in kilometres and social engagement.
 - ⇒ Meal Services: subcategories, each course recorded separately, Drop and Go or social engagement.



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CHSP and SMS

Proposed Change

The structure of the CHSP service catalogue is changing.

SMS Functionality

A new report structure will replace the Community and Home Support, Care Relationships and Carer Support, and Assistance with Care and Housing report structures.

We will assist in mapping your current report structure to the new report structure.

Proposed Change

The names of many service types and services will change.

SMS Functionality

The new report structure will link your business service types to the reportable service types and services.

Bulk service utilities will assist in applying any changes you choose to make to your Service Types to align them with the new services.

Proposed Change

Reporting each client's My Aged Care ID.

SMS Functionality

SMS already captures each Individual's My Aged Care ID.

We will create a validation report for you to capture any missing MAC ID's in preparation for the changes.

Once the Technical Guide is released, we will map this field to the DEX Export as required.



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CHSP and SMS

Proposed Change

Reporting No shows.
(services cancelled within 24hrs)

SMS Functionality

SMS already captures cancellation codes and rules for charging and reporting cancelled services.

This will be enhanced according to the new requirements.

Proposed Change

Reporting if a volunteer was involved in a service or a subcontractor delivered a service.

SMS Functionality

SMS can already categorise workers by volunteer and contractor.

This will be used for the new reporting requirements for DEX.

Proposed Change

Additional reporting for Transport services:
Trip distance in km's.

SMS Functionality

SMS already has the functionality to record trip distance in km's through the Travel Distance and Time Module.

We are reviewing how to adapt this for the new DEX requirements.



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CHSP and SMS

Proposed Change

Additional reporting for Transport services:
Social Engagement time.

SMS Functionality

We will enhance the current functionality in service types and services as required to allow the recording of Social Engagement time.

Proposed Change

Additional reporting for Meal services: recording subcategories and each course separately.

SMS Functionality

We are scoping the required development to the SMS MOW and Deliveries modules to record and report the different courses within a meal and the additional meal subcategories.

Proposed Change

Additional reporting for Meal services:
recording meals as Drop and Go or Social engagement.

SMS Functionality

The current SMS functionality of service type settings and service types will be updated to differentiate between Drop and Go and Social engagement meal services and record the social engagement time.



Australian Aged Care Reforms Coming Soon—SMS Development

Improved SIRS reporting through Events

We are in the testing phase of development for updated SIRS Reporting through Events.

Some of the updates include:

- Mapping your SMS Event types to SIRS Categories.
- Updating the Event Priority to SIRS P1 or SIRS P2.
- Recording your dates reported to the commission, the police and other.
- Browse and export SIRS events from within your events.
- Use the Alchemy Roster App to ensure Incidents and Care Plan Variances are captured out in the field and the relevant staff notified for rapid action.

Client Risk

We are enhancing SMS functionality to record and report on client risk through Events and Care Plans.

Updates will be provided as relevant new information becomes available.

Updated Client Record

Client Record fields and tabs are under review to align with the new Aged Care Act and improve efficiency in admin processes.

Updates will be provided as relevant new information becomes available.



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CHSP and SMS

Summary:

- ◇ All existing data will be retained, re-used and converted as needed.
- ◇ Technical Guides for software developers have not yet been released.
- ◇ We will continue to develop SMS as required for new legislation and compliance.
- ◇ Questions? Please email support@alchemytechnology.com.au.